



Rider's Guide Dial A Ride (DAR) Service

- The DAR bus will not travel within four blocks of one of the City's four route lines unless the passenger is traveling to somewhere more than four blocks off of the route line. DAR cannot be a substitute for riding on a regular route.
- The service area for this service is up to 2 miles outside the city limits of Winona and Goodview.
- The days and hours of service are Monday through Friday, 6:00 a.m. to 6:15 p.m., and Saturday, 9:00 a.m. – 5:00 p.m.
- No service on the following holidays: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas.
- Drivers do not make change; fares can be paid with coin, tokens or a punch card.
- Tokens and punch cards can be purchased at the City Finance Department .
- All rides must be scheduled with dispatch by calling **454-6666**. Drivers are unable to schedule rides for passengers.
- Riders are encouraged to schedule rides 24 hours in advance. Reservations can be made up to 6 days in advance.
- The bus will not travel down dead-end roads, private driveways, or unplowed roads.
- Service is curb to curb. Drivers cannot assist passengers into their homes and/or businesses.
- Riders are encouraged to wear seat belts at all times.
- Open food or drink are not permitted on the buses.
- Winona Transit Service is a public transportation service funded by the Minnesota Department of Transportation (MnDOT).
- All Winona Transit buses are in compliance with the Americans with Disabilities Act (ADA) and are equipped with wheelchair lifts.
- Assistants accompanying a person with disabilities ride free.
- Riders may be charged for any no-shows on scheduled rides.



Rider's Guide Deviated Route Service

- Days and hours of service are Monday through Friday, 6:00 a.m. to 6:15 p.m., Saturday, 9:00 am – 5:00 p.m.
- No service on the following holidays: New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas.
- Drivers do not make change; fares can be paid with coin, tokens or monthly bus pass.
- Deviations up to four blocks must be scheduled with dispatch: **454-6666**. Deviations may be limited if the bus is running behind schedule. Deviations cost \$0.75 per deviation, per passenger.
- Transfers are free for immediate transfer only to any other route.
- The bus will not wait at bus stops. Please be at your stop at least 5 minutes ahead of schedule.
- Please wait for all riders to exit bus prior to boarding.
- Riders are allowed to board the bus with as many bags as they can carry in one trip. The driver cannot assist with groceries and will not wait for riders to unload grocery carts.
- All assistance objects including strollers and walkers must be secured in the bus. Car seats are not allowed to be left in strollers. Groceries cannot be carried in strollers or carts as these items cannot be secured.
- Service is curb to curb. Drivers cannot assist passengers into their homes and/or businesses.
- Riders are encouraged to wear seat belts at all times.
- Open food or drink are not permitted on the buses.
- Winona Transit Service is a public transportation service funded by the Minnesota Department of Transportation (MnDOT).
- All Winona Transit buses are in compliance with the Americans with Disabilities Act (ADA) and are equipped with wheelchair lifts.
- Assistants accompanying a person with disabilities ride free.